



RECOMMENDATION

Pedestrian Advisory Council

Recommendation Number 20170501-03B: Code Requirements Regarding Pedestrian Access at Drive Through Facilities

WHEREAS, the term 'pedestrian' can include persons traveling on foot but also mobility-impaired individuals who are unable to walk and

WHEREAS, the Pedestrian Advisory Council provides input to City of Austin elected officials, boards and commissions, and staff members on matters concerning pedestrian safety and accessibility and

WHEREAS, the PAC believes that pedestrians as a class should not be prevented from equal access to businesses because they are unable to operate or afford or simply choose not to drive a motor vehicle and

WHEREAS, the PAC recognizes that business who normally offer service to both pedestrians and motor vehicles can currently, and often do, choose to deny service to pedestrians during certain hours while they remain open to those in motor vehicles,

NOW, THEREFORE, BE IT RESOLVED, the Pedestrian Advisory Council recommends the creation, adoption, and ongoing enforcement of code amendments, city ordinances, policies or similar with the effect of requiring that:

- a) When a drive-through facility is open and other pedestrian-oriented customer entrances to the business are unavailable or locked, the drive-through facility must serve customers using modes other than a vehicle such as pedestrians and bicyclist; or
- b) That businesses that do not wish to allow pedestrian access in drive-through facilities must alternatively maintain equivalent hours of access and operation for both vehicular and pedestrian-oriented customer entrances.

Date of Approval:

Vote:

Attest